AMENDMENTS TO THE CLAIMS

1. (Currently Amended) A method for processing orders in a computerized order processing system, the method comprising:

generating a list of accounts;

detecting selection of one of the accounts;

generating a list of orders associated with the selected account, wherein the list of orders

comprises orders that have been submitted for provisioning;

detecting selection of one of the orders that has been submitted for provisioning;

detecting a request to change the selected order;

incorporating the change in the selected order;

re-submitting the order for provisioning; and

synchronizing the re-submitted order in an external provisioning system to override the

order that had been previously submitted for provisioning.

- 2. (Original) The method, as set forth in Claim 1, further comprising: generating a list of items comprising the selected order; determining whether each item in the list of items has been delivered; detecting selection of one of the items; and allowing a user to reconfigure the selected item if the selected item has not been delivered.
- (Original) The method, as set forth in Claim 2, further comprising:
 changing the status of the selected item to indicate that the selected item has been updated.
- 4. (Original) The method, as set forth in Claim 1, further comprising: changing the status of the selected order to indicate that the order has been updated.
- 5. (Original) The method, as set forth in Claim 1, further comprising: generating a list of quotes associated with the selected account.

-2- Serial No. 10/028,541

- 6. (Original) The method, as set forth in Claim 1, further comprising: generating a list of quotes associated with the selected account; detecting selection of one of the quotes; detecting a request to change the selected quote; and incorporating the change in the quote.
- 7. (Original) The method, as set forth in Claim 1, further comprising: generating a list of assets associated with the selected account; detecting selection of one of the assets; detecting a request to change the selected asset; and incorporating the change to the asset in a quote.
- 8. (Original) The method, as set forth in Claim 7, further comprising: submitting the quote to an order.
- 9. (Original) The method, as set forth in Claim 7, further comprising: generating a list of items comprising the selected asset; detecting selection of one of the items; and allowing a user to reconfigure the selected item.
- 10. (Currently Amended) The method, as set forth in Claim 9, further comprising: ungrouping the selected item with a quantity of more than one to a corresponding multiple of items; and allowing the user to reconfigure each item of the multiple of items individually.
- 11. (Currently Amended) The method, as set forth in Claim [[5]] 9, further comprising: generating a list of quotes associated with the selected account; detecting selection of one of the quotes; and detecting selection of an option to update potential revenue based on the price of items in the selected quote.
- 12. (Currently Amended) The method, as set forth in Claim 1, further comprising:

-3- Serial No. 10/028,541

detecting selection of an option to create a quote for a new asset, wherein the quote is associated with the selected account;

generating a list assets comprising products and services available;

detecting selection of an asset; and

invoking a product configurator to allow the user to configure the selected asset.

- 13. (Original) The method as set forth in Claim 7, wherein the change comprises disconnecting the asset.
- 14. (Currently Amended) The method as set forth in Claim 1 wherein the change comprises transferring the asset, the method further comprising:

detecting selection of an option to transfer the asset;

copying information about the configuration of the asset to a quote; and

setting the status of items in the quote to indicate that the items are to be included in a service profile at a new address.

copying information about the asset [[to]].

15. (Original) The method as set forth in Claim 14, further comprising: copying the information about the configuration of the asset to a second quote; and setting the status of items in the quote to indicate that the items are to be disconnected in a service profile at an old address.

16-44. Cancelled.

- 45. (New) A computer program product for processing orders comprising:
 - a first set of instructions, executable on a computer system, configured to generate a list of accounts;
 - a second set of instructions, executable on said computer system, configured to detect selection of one of the accounts;
 - a third set of instructions, executable on said computer system, configured to generate a list of orders associated with the selected account, wherein the list of orders comprises orders that have been submitted for provisioning;

-4- Serial No. 10/028,541

- a fourth set of instructions, executable on said computer system, configured to detect selection of one of the orders that has been submitted for provisioning;
- a fifth set of instructions, executable on said computer system, configured to detect a request to change the selected order;
- a sixth set of instructions, executable on said computer system, configured to incorporate the change in the selected order;
- a seventh set of instructions, executable on said computer system, configured to re-submit the order for provisioning;
- an eighth set of instructions, executable on said computer system, configured to synchronize the re-submitted order in an external provisioning system to override the order that had been previously submitted for provisioning; and
- computer readable media, wherein said computer program product is encoded in said computer readable media.
- 46. (New) The computer program product of claim 45, further comprising:
 - a ninth set of instructions, executable on said computer system, configured to generate a list of items comprising the selected order;
 - a tenth set of instructions, executable on said computer system, configured to determine whether each item in the list of items has been delivered;
 - an eleventh set of instructions, executable on said computer system, configured to detect selection of one of the items; and
 - a twelfth set of instructions, executable on said computer system, configured to allow a user to reconfigure the selected item if the selected item has not been delivered.
- 47. (New) The computer program product of claim 46, further comprising:
 a thirteenth set of instructions, executable on said computer system, configured to change
 the status of the selected item to indicate that the selected item has been updated.
- 48. (New) The computer program product of claim 45, further comprising:

 a ninth set of instructions, executable on said computer system, configured to change the status of the selected order to indicate that the order has been updated.

-5- Serial No. 10/028,541

- 49. (New) The computer program product of claim 45, further comprising:a ninth set of instructions, executable on said computer system, configured to generate alist of quotes associated with the selected account.
- 50. (New) The computer program product of claim 45, further comprising:
 - a ninth set of instructions, executable on said computer system, configured to generate a list of quotes associated with the selected account;
 - a tenth set of instructions, executable on said computer system, configured to detect selection of one of the quotes;
 - an eleventh set of instructions, executable on said computer system, configured to detect a request to change the selected quote; and
 - a twelfth set of instructions, executable on said computer system, configured to incorporate the change in the quote.
- 51. (New) The computer program product of claim 45, further comprising:
 - a ninth set of instructions, executable on said computer system, configured to generate a list of assets associated with the selected account;
 - a tenth set of instructions, executable on said computer system, configured to detect selection of one of the assets;
 - an eleventh set of instructions, executable on said computer system, configured to detect a request to change the selected asset; and
 - an twelfth set of instructions, executable on said computer system, configured to incorporate the change to the asset in a quote.
- 52. (New) The computer program product of claim 51, further comprising:
 a thirteenth set of instructions, executable on said computer system, configured to submitting the quote to an order.
- 53. (New) The computer program product of claim 51, further comprising:
 a thirteenth set of instructions, executable on said computer system, configured to
 generate a list of items comprising the selected asset;

-6- Serial No. 10/028,541

- a fourteenth set of instructions, executable on said computer system, configured to detect selection of one of the items; and
- a fifteenth set of instructions, executable on said computer system, configured to allow a user to reconfigure the selected item.
- 54. (New) The computer program product of claim 53, further comprising:
 - a sixteenth set of instructions, executable on said computer system, configured to ungroup the selected item with a quantity of more than one to a corresponding multiple of items; and
 - a seventeenth set of instructions, executable on said computer system, configured to allow the user to reconfigure each item of the multiple of items individually.
- 55. (New) The computer program product of claim 53, further comprising:
 - a sixteenth set of instructions, executable on said computer system, configured to generate a list of quotes associated with the selected account; and
 - a seventeenth set of instructions, executable on said computer system, configured to detect selection of one of the quotes; and
 - an eighteenth set of instructions, executable on said computer system, configured to detect selection of an option to update potential revenue based on the price of items in the selected quote.
- 56. (New) The computer program product of claim 45, further comprising:
 - a ninth set of instructions, executable on said computer system, configured to detect selection of an option to create a quote for a new asset, wherein the quote is associated with the selected account;
 - a tenth set of instructions, executable on said computer system, configured to generate a list assets comprising products and services available;
 - an eleventh set of instructions, executable on said computer system, configured to detect selection of an asset; and
 - an twelfth set of instructions, executable on said computer system, configured to invoke a product configurator to allow the user to configure the selected asset.

-7- Serial No. 10/028,541

- 57. (New) The computer program product of claim 51, wherein the change comprises disconnecting the asset.
- 58. (New) The computer program product of claim 45, further comprising:
 a ninth set of instructions, executable on said computer system, configured to detect
 selection of an option to transfer the asset;
 - a tenth set of instructions, executable on said computer system, configured to copy information about the configuration of the asset to a quote;
 - an eleventh set of instructions, executable on said computer system, configured to set the status of items in the quote to indicate that the items are to be included in a service profile at a new address; and
 - a twelfth set of instructions, executable on said computer system, configured to copy information about the asset.
- 59. (New) The computer program product of claim 58, further comprising:

 a thirteenth set of instructions, executable on said computer system, configured to copy
 the information about the configuration of the asset to a second quote; and
 a fourteenth set of instructions, executable on said computer system, configured to set the
 status of items in the quote to indicate that the items are to be disconnected in a
 service profile at an old address.
- 60. (New) A method comprising:
 - detecting a request to change a selected order, wherein said selected order has been submitted for provisioning;

incorporating a change in the selected order;

re-submitting the selected order for provisioning; and

synchronizing the re-submitted order in an external provisioning system to override the order that had been previously submitted for provisioning.

61. (New) The method of claim 60, further comprising: generating a list of accounts;

-8- Serial No. 10/028,541

- identifying a selected account by detecting selection of one of the accounts listed in the list of accounts;
- generating a list of orders associated with the selected account, wherein the list of orders comprises orders that have been submitted for provisioning; and identifying the selected order by detecting selection of one of the orders that has been submitted for provisioning;
- 62. (New) The method of Claim 61, further comprising:
 generating a list of items comprising the selected order;
 determining whether each item in the list of items has been delivered;
 identifying a selected item by detecting selection of one of the items; and
 allowing a user to reconfigure the selected item if the selected item has not been
 delivered.
- 63. (New) The method of Claim 62, further comprising:
 changing the status of the selected item to indicate that the selected item has been updated.
- 64. (New) The method of Claim 61, further comprising:
 changing the status of the selected order to indicate that the selected order has been updated.
- 65. (New) The method of Claim 61, further comprising: generating a list of quotes associated with the selected account.
- 66. (New) The method of Claim 61, further comprising:
 generating a list of quotes associated with the selected account;
 identifying a selected quote by detecting selection of one of the quotes;
 detecting a request to change the selected quote; and
 incorporating the change in the quote.
- 67. (New) The method of Claim 61, further comprising: generating a list of assets associated with the selected account;

-9- Serial No. 10/028,541

identifying a selected asset by detecting selection of one of the assets; detecting a request to change the selected asset; and incorporating the change to the asset in a quote.

- 68. (New) The method of Claim 67, further comprising: submitting the quote to an order.
- 69. (New) The method of claim 67, wherein the change comprises disconnecting the asset.
- 70. (New) The method of claim 67, further comprising: generating a list of items comprising the selected asset; detecting selection of one of the items; and allowing a user to reconfigure the selected item.
- 71. (New) The method of claim 70, further comprising:

 ungrouping the selected item with a quantity of more than one to a corresponding multiple of items; and allowing the user to reconfigure each item of the multiple of items individually.
- 72. (New) The method of claim 70, further comprising:
 generating a list of quotes associated with the selected account;
 detecting selection of one of the quotes;
 detecting selection of an option to update potential revenue based on the price of items in the selected quote.
- 73. (New) The method of claim 61, further comprising:

 detecting selection of an option to create a quote for a new asset, wherein the quote is
 associated with the selected account;
 generating a list assets comprising products and services available;
 detecting selection of an asset;
 invoking a product configurator to allow the user to configure the selected asset.

-10- Serial No. 10/028,541

74. (New) The method of claim 61, wherein the change comprises transferring the asset, the method further comprising:

detecting selection of an option to transfer the asset;
copying information about the configuration of the asset to a quote; and
setting the status of items in the quote to indicate that the items are to be included in a
service profile at a new address.
copying information about the asset.

75. (New) The method of claim 74, further comprising:
copying the information about the configuration of the asset to a second quote; and
setting the status of items in the quote to indicate that the items are to be disconnected in
a service profile at an old address.

-11- Serial No. 10/028,541